



**Formulated for the pro, Zep Commercial drain openers open tough clogs. If our formulas don't open a drain clog, you will get your money back, Guaranteed!**

*Our customer service specialists may be able to solve your tough problem. Call 1-888-805-4357 for assistance.*

**To receive your refund mail this form to: Attention: Consumer Relations, Zep Commercial, 1420 Seaboard Industrial Blvd., Atlanta, GA 30318**

1. Please send in this refund form **AND** the original proof of purchase (sales receipt).
2. Please list the UPC from your product (located under the barcode on the back label of the product)



Write UPC (12 digit) here: \_ - \_ - \_ - \_ - \_ - \_ - \_ - \_ - \_ - \_ - \_ - \_ -

3. Circle the product used that you are requesting a refund on:
  - Professional Strength Drain Opener (32oz, 64oz, 128oz)
  - 10 Minute Hair Clog Remover (32oz, 64oz, 128oz)
  - Liquid Heat Drain Opener (19oz, 34oz); Crystal Heat Drain Opener (32oz)

4. Name (Please Print) \_\_\_\_\_

5. Address

Street \_\_\_\_\_ Apt. \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone Number\* (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Email\* \_\_\_\_\_

Purchase Price \_\_\_\_\_

\*phone number and email used only for notifying you on rebate status

**Help us Help You! Please describe your clog and what happened that is causing your refund request. Submit input through [zepcommercial.com](http://zepcommercial.com) or below in comment section:**

Comment: \_\_\_\_\_

**Our Refund Policy:**

90-day money-back guaranteed (allow 6-8 weeks for processing). All refund requests must include the original dated sales receipt along with an explanation expressing dissatisfaction. If the original sales receipt cannot be presented, customer request will be denied. NOTE: All refunds exclude sales tax. Our refund policy is limited to the purchase price of the product and will not cover consequential damages or negligence. Limit one refund per household.